

GLASS MÄTIX

Service Pack 1

Installation Steps and Content

What is a Service Pack?

It is our intention that moving to a managed service pack release schedule will improve efficiencies and reduce the likelihood of different versions of the software appearing within the GlassMatix user community.

A service pack consists of a large number of software updates, fixes and enhancements rolled in to one installation package.

You will continue to receive monthly GlassMatix data updates and these should be applied as normal.

This booklet details the steps to install this service pack on your GlassMatix system using the enclosed CD.

It is important that the service pack is installed as soon as possible on all GlassMatix machines and should be done prior to applying the normal GlassMatix monthly data update.

We advise that the Service Pack is installed on your Standalone or Server (also known as the 'Master') machine first, followed by all Network client (also known as 'Slave') machines. We expect the Service Pack installation to take approximately 3 minutes. However, it may take longer on some system configurations.

Please retain the GlassMatix – Service Pack 1 CD in a safe place, it will be required in the event of a GlassMatix re-installation or installation on a new machine.

Installation Steps

- **Standalone or Server machine (also known as ‘Master’)**
 - 1 Make sure that GlassMatix4 and any related applications are closed.
 - 2 Insert the CD labelled **GlassMatix – Service Pack 1**.
 - 3.1 If auto-run is enabled on your computer, a Welcome screen is displayed advising that an upgrade package will be installed.
 - 3.2 If auto-run is not enabled and the Welcome screen is **NOT** automatically displayed, follow the steps below to manually start the installer:-
 - a. Double-click **My Computer**
 - b. Right-click your CD/DVD drive and select **Open** from the menu
 - c. Double-click the **GlassmatixUpdater** file
 - d. The Welcome screen should now be displayed
 - 4 Click the **Next** button to start the update.
 - 5.1 The installer will automatically try to connect to the database, if the default connection to the GlassMatix database was successful, the upgrade will continue without any prompts.
 - 5.2 If the default connection to the GlassMatix database was unsuccessful, a dialog box will be displayed asking the user to enter the following information (this may need to be obtained from your I.T department):-

- a. **Server** (name of the 'Master' PC or dedicated Server AND the SQL instance on which the GlassMatix database is installed)
 - b. **Database** (name of the GlassMatix database, normally ETG_GLASSMATIX4)
 - c. **Username and Password** (SQL credentials to connect to the database)
 - d. Once these have been supplied, click the **Test** button to test the connection.
 - e. Click the **Next** button which is activated upon successful connection.
- 6 The installer continues and a screen showing the progress of the update is displayed.
- 7 After all application files are updated, the **DataIO** installation upgrade begins.
- Click **Next** on each screen to follow the DataIO wizard without changing any of the settings.
- Click **Close** to exit once this installation is complete.
- 8 The Database Maintenance Manager starts upgrading the Database version automatically.
- 9 If GlassMatix has been updated successfully you will see the screen **GlassMatix Update Completed** - please click **Finish** to exit.
- 10 Remove the Service Pack CD and retain in a safe place.
- 11 Insert the GlassMatix monthly data DVD and proceed as normal.

- **Networked client machine (also known as ‘Slave’)**

- 1 Make sure that GlassMatix4 and any related applications are closed.
- 2 Insert the CD labelled **GlassMatix – Service Pack 1**.
- 3.1 If auto-run is enabled on your computer, a Welcome screen is displayed advising that an upgrade package will be installed.
- 3.2 If auto-run is not enabled and the Welcome screen is **NOT** automatically displayed, follow the steps below to manually start the installer:-
 - a. Double-click **My Computer**
 - b. Right-click your CD/DVD drive and select **Open** from the menu
 - c. Double-click the **GlassmatixUpdater** file
 - d. The Welcome screen should now be displayed
- 4 Click the **Next** button to start the update.
 - 5.1 The installer will automatically try to connect to the database, if the default connection to the GlassMatix database was successful, the upgrade will continue without any prompts.
 - 5.2 If the default connection to the GlassMatix database was unsuccessful, a dialog box will be displayed asking the user to enter the following information (this may need to be obtained from your I.T department):-

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 - b. **Database** (name of the GlassMatix database, normally ETG_GLASSMATIX4)
 - c. **Username and Password** (SQL credentials to connect to the database)
 - d. Once these have been supplied, click the **Test** button to test the connection.
 - e. Click the **Next** button which is activated upon successful connection.
- 6 The installer continues and a screen showing the progress of the update is displayed.
 - 7 If GlassMatix has been updated successfully you will see the screen **GlassMatix Update Completed** - please click **Finish** to exit.
 - 8 Remove the Service Pack CD and retain in a safe place.
 - 9 Insert the GlassMatix monthly update DVD and proceed as normal.

• Issues

Should you experience any issues when installing the Service Pack, please do not hesitate to contact our Helpdesk.

Phone + 44 (0)1932 823802 Email helpdesk@eurotaxglass.co.uk

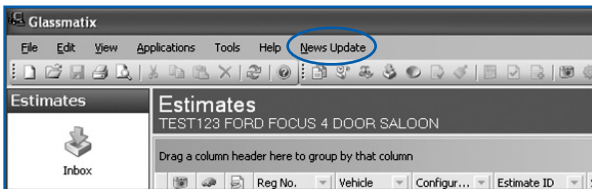
What is in Service Pack 1?

This service pack contains a large number of enhancements and fixes, driven mostly by customer feedback, as well as items highlighted by our own product testing.

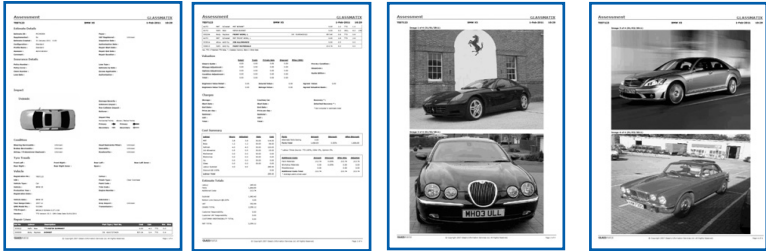
Many of the items included in the Service Pack relate to changes in the GlassMatix code, database or program files, all of which contribute to the overall performance and stability of the system.

The functional enhancements that users will typically see and use on a daily basis are detailed on the following pages. Each of these has been included in the Service Pack due to requests by many GlassMatix users gathered at the time of initial installation, when attending training courses or during courtesy visits by Glass's staff.

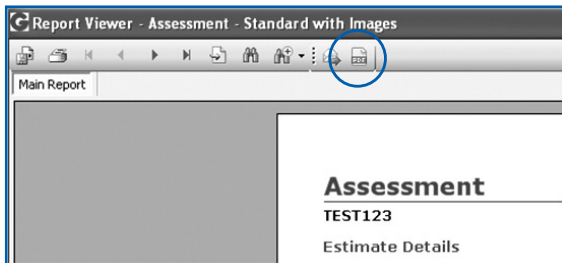
Further details of these enhancements can also be found in the GlassMatix News Update pages by clicking the News Update button on your GlassMatix toolbar.



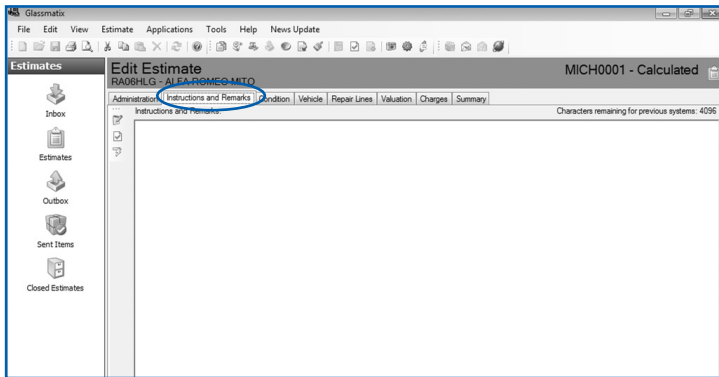
- 1 There is now the option to produce a Standard Assessment report which includes the images attached to the estimate. The Engineer reports will have the images added automatically.



- 2 There is now a dedicated PDF button on the report viewer screen to enable the report to be easily saved as a PDF file.

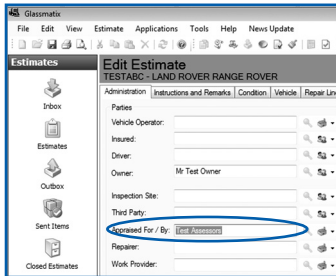


- 3 The 'Owner' field is now available to be added to all Estimate views as a column allowing easier searching and filtering.
- 4 Additional images can now be added to 'Read-only' estimates and will be added to the 'Owned' estimate when received back.
- 5 The Instructions and Remarks text box now has its own tab within each estimate. This means text is more visible and reduces the adverse effect of small screen size or low resolution.

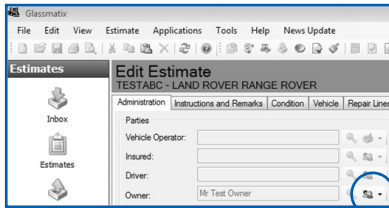


- 6 The estimate text colour will always display white when it is highlighted in the Estimates, Outbox, Sent Items, Closed Estimates and Inbox views. The estimate text is now easier to read when selected.

- 7 The 'Appraised For' Field name in the Administration page of Standard configuration estimate has been changed to 'Appraised For/By'. This change will also be displayed on the Engineer Reports.



- 8 There is now the ability to view address details within estimates which have a status of Committed or Read-only.

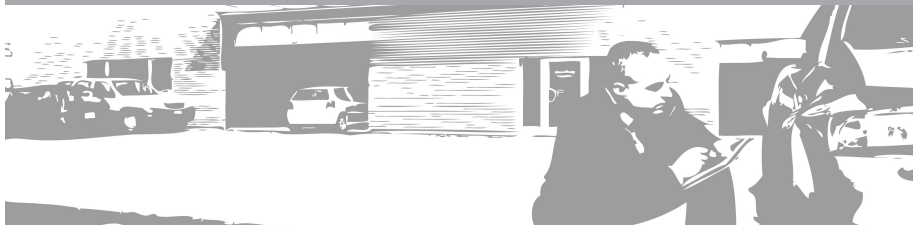


9 Improved report print functionality. The list of reports always displays when the print button is clicked and remembers the templates and printer last used by the user. There is also now the ability to print multiple reports at the same time.

10 The Repair lines view is now fully customisable and is automatically saved when changed. The user can revert this back to the default view if required.

The screenshot shows the Glassmatics software interface. The main window is titled "Edit Estimate 12 - BMW XS". The "Repair Lines" tab is selected, showing a table of repair items. A context menu is open over the table, showing options: Default View, Labour Type View, Custom View, and Show Auto Includes. The table has columns for No., Barcode, Supp., Labour Type, Operation, Description, Type, Part Number, Cost, Original Cost, and Calc. The data includes items for Refinish, Body, MET, and Additional Operation.

No.	Barcode	Supp.	Labour Type	Operation	Description	Type	Part Number	Cost	Original Cost	Calc.
1	933022	0	Refinish	Refinish New	TTS REFIN SUMMARY			0.00	0.00	4.0
2	000093	0	Body	Remove and Replace	BONNET	OEM New	4161273439	507.24	507.24	0.4
3	AUTO	0	MET	Remove and Install	MET BONNET	Existing		0.00	0.00	1.0
4	AUTO	0	Refinish	Refinish New	REFIN BONNET			0.00	0.00	0.0
5	000234	0	Body	Remove and Replace	FRONT WING, L	OEM New	51650430321	957.45	957.45	0.8
6	AUTO	0	MET	Remove and Install	MET FRONT WING, L	Existing		0.00	0.00	2.5
7	933014	0	Job Allowance	Additional Operation	JOB ALLOWANCE			0.00	0.00	0.5
8	936013	0	Refinish	Additional Operation	PAINT MATERIALS			213.74	0.00	0.0



 **eurotaxGLASS'S**
Automotive Business Intelligence

Glass's Information Services Limited

1 Princes Road, Weybridge

Surrey KT13 9TU

United Kingdom

Telephone: +44 (0)1932 823 823

Fax: +44 (0)1932 846 564

Email: customer@eurotaxglass.co.uk

Internet: www.eurotaxglass.co.uk